

# Password reset instructions

If these instructions do not work, please contact our helpdesk at +1-800-654-8210 x5664 and they can stay on the phone with you until you are able to log into the website.

## Step 1:

Visit <https://www.carlislefsp.com> and click [Login](#)

## Step 2:

Click the **Forgotten password?** link.

**Username \***

*Need to register?* If you are a Carlisle customer, please contact your [Sales Representative](#).

**Password \***

**Forgotten password?** If you are a Carlisle employee, please contact the Carlisle help-desk at extension 5664.

Remember me

[Log in](#)

**E-Commerce**  
Access the Item Wizards (login needed).

## Step 3:

Enter your email address and click submit

### Request new password

[Log in](#) [Request new password](#)

**Username or e-mail address \***

[E-mail new password](#)

## Step 4:

Check your email, click the reset link.

A request to reset the password for your account has been made at Carlisle FoodService Products.

You may now log in to [www.carlislefsp.com](http://www.carlislefsp.com) by clicking on this link or copying and pasting it in your browser:

<https://www.carlislefsp.com/user/reset/>

This is a one-time login, so it can be used only once. It expires after one day and nothing will happen if it's not used.

After logging in, you will be redirected to <https://www.carlislefsp.com/user/> so you can change your password.

**Step 5:**

The link will open a one-time login. Click **Log in** to log into the website without entering your password.

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## Reset password

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This is a one-time login for **YOUR@EMAIL.COM** and will expire on **Wed, 08/13/2014 - 14:02**.

Click on this button to log in to the site and change your password.

This login can be used only once.



**Step 6:**

Change your password. This will not require you to enter your old or forgotten password.

YOUR@EMAIL.COM

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View Edit

**E-mail address \***

Your@Email.com

This email address is automatically set and may not be changed.

**Password**

Password strength: \_\_\_\_\_

**Confirm password**

To change the current user password, enter the new password in both fields.

▼ [Email settings](#)

**Plaintext email only**

Check this option if you do not wish to receive email messages with graphics and styles.

